Online course information for the MPH – Fall 2015
http://online.mph.ufl.edu

Read the following carefully as it contains a lot of important information.

Returning your signed acceptance form for the MPH program indicates that you have read and will follow these policies.

UF ID number:
- The University issues each student a UF ID number.
- If you do not know your UF ID number, go to http://www.it.ufl.edu/ufid/wmufid.html with your SSN and birth date. You may find your UFID number via ISIS at http://isis.ufl.edu.

Emergency Contact Information and holds:
- EVERY UF student must enter their emergency contact information into the UF database every four months, prior to course registration. You cannot register for courses until this step is completed.
- This includes distant learners in an online course, as the university will use this information if the campus is in a state of emergency to contact students to inform them of this status. This can affect online students if our servers are down and/or faculty and staff are unavailable during this period.
- Go to http://isis.ufl.edu, click on “holds” in the left column, log in with your Gatorlink and password. This site will list any holds you have and how to resolve them, including the Emergency Contact hold. The immunization hold will be waived by the university on your behalf.
- A “Preparation to register” hold is on EVERY student record for EVERY semester – only students can remove this hold, also via ISIS.
- Remove your holds at least 24 hours before the last day of regular registration, August 21, 2015.

Gatorlink account:
- All UF students are required to register for a Gatorlink account.
- Go to http://gatorlink.ufl.edu and follow the directions to “Create a new account.” You will need to use your UFID number to set up this account.
- Required for accessing online courses.
- Setting up a Gatorlink account also establishes an official UF email account. Your email address will be your GatorlinkName@ufl.edu.
- You should check your UF email account regularly as some UF mail will ONLY be sent to your UF email account, including announcements and emails sent out from your courses.
- You can check your UF email account at http://webmail.ufl.edu

Textbooks and Supplies:
- The textbook and software requirements for courses are posted in ISIS, http://isis.ufl.edu.
- Books may be purchased or rented at the http://bkstr.com website, at the UF bookstores on campus, or at any online textbook site or textbook store.
- Do NOT buy text books for future semesters as textbooks are subject to change.
- A microphone/speaker headset and a webcam are required for online presentations and exams. These can be purchased inexpensively at any discount or electronics store or website.
- Buy or rent your textbooks and/or software as soon as possible – reading starts in the first week of the semester.
Course Registration and Fee payments:
- Students must register for courses at [http://isis.ufl.edu](http://isis.ufl.edu) between March 23-August 11 and August 13-August 21.
- Students will be assigned an appointment and can register on or after that date.
- Section numbers will be sent out via an email notification.
- Registration not completed by 5PM August 21 will incur a $100 late registration fee.
  - Check [http://isis.ufl.edu](http://isis.ufl.edu) for your scheduled registration appointment – under “registration” – then “registration prep” – then “Reg Start Time.”
  - If you have ANY trouble registering, notify lredding@ufl.edu or swhite@ufl.edu immediately.
- Tuition payments are $550 per credit hour + UF student fees of $35.64/credit hour (US$) – this is the current student fee rate and is subject to change in coming school years.
  - Tuition payments may be made as early as August 7, and are due by the second Friday of the semester (September 4, 2015 by 3:30PM) – tuition paid after 3:30PM on September 4th will incur a $100 late payment fee.
  - Tuition and fees are payable online at [http://isis.ufl.edu](http://isis.ufl.edu)
    - Payments may be made online using a VISA, MasterCard, Discover, or American Express.
    - There is a 2.8% credit card fee – this includes debit cards.
    - To avoid the credit card fee you may pay by electronic check online.
    - Or mail a check to: UF Bursar, PO Box 144000, Gainesville, FL 32611 (be sure to mail in time to be received by the payment deadline – a trackable delivery system is advised).
  - Please note: if at least a partial fee payment is not received by September 4, 2015, students are subject to an automatic withdrawal from courses, but maintain fee liability – a $200 fee will be charged for reinstatement.

Financial and Military Aid:
- See the Financial and Military Aid information posted at [http://online.mph.ufl.edu](http://online.mph.ufl.edu) – click on the COSTS tab.
- BE SURE your aid is registered with the UF Bursar to ensure that your fees are deferred to avoid late fees and course withdrawals for no fee payment.
- Students MUST pay their portion of the tuition balance as soon as the financial/military aid portion is paid.

Drop/Add policy:
- The drop/add period for fall semester is August 24-28, 2015. You must drop your course(s) via [http://isis.ufl.edu](http://isis.ufl.edu) before this deadline to avoid a tuition debt and a “W” on your record.
- Any courses that are dropped after the Drop/Add period will still be fee liable.
- The last day to drop a course and receive a “W” for the course is November 23rd.
- To withdraw from a course after drop/add notify Susan White at swhite@ufl.edu.

Course Information:
- The fall 2015 semester starts on Monday, August 24, 2015.
- Course access will NOT be available until that date.
- To access your course, you will click on the blue “e-Learning in Canvas” button at [http://lss.at.ufl.edu](http://lss.at.ufl.edu) and log on with your Gatorlink name.
- If you have never worked in Canvas, please read the tutorials posted on the Student Help tool, which can also be accessed from the menu on the left on the e-Learning Support Services main page at [https://lss.at.ufl.edu/](https://lss.at.ufl.edu/).

Refund policy:
- Courses dropped before the end of the official drop/add period (August 28th) will receive a full fee refund.
- Withdrawal from all courses by September 18th will receive a "W" for the course and will receive a 25% tuition refund.
- No refunds for courses dropped after September 18th.
**Discussion Boards:**
- All online courses have robust discussion boards where students and faculty can exchange information about the course and the course materials. Some courses grade discussion boards, and the grading policies vary from class to class. (You will find the specific grading information for a course in the syllabus, which is posted in the toolbar of each course.)
- Discussion boards are arranged by topic and students are asked to post questions and comments in the appropriate topic board. If a board does not fit a topic that students wish to discuss, they may request that one be created.
- Students are asked to be concise and refrain from personal commentary in the curriculum-based discussion board.
- Students may use the “Getting Acquainted” discussion board for personal comments and chatting among students. In addition, Canvas has an array of collaborative tools for personal conversations between two or more students.

**Computer Requirements:**
- UF and our program strongly recommend that you use a PC computer for this program. Students may use a Mac system, but many students report greater difficulty in using the Mac system in the UF online courses. An iPad or smart phone may be used for some, but not all, functions in an online course.
- Online students MUST have a microphone and webcam on their computer.
- Students need to have Skype on their computer. This is freeware available at [www.skype.com](http://www.skype.com).
- Students should have Word software on their computer.
- Students need to have administrative rights on the computer on which they take exams.
- There are several requirements for your computer within this program. Please see our website, [http://online.mph.ufl.edu](http://online.mph.ufl.edu) – click on the TECH tab for more information on computer requirements.

**Getting Started:**
- Please log onto your course site on the first day of class to read and/or print the syllabus and familiarize yourself with the course requirements.
- Most online courses are NOT self-paced and have weekly work submissions or requirements.
- Most online courses require that students pass a syllabus quiz to open their course materials.
  - Take and pass (usually with a 100% score) the quiz to open the course materials.
  - These quizzes can be retaken to gain the necessary score unless the course gives a grade for this requirement.
- Some courses have other first week requirements that students must complete in a timely manner.
- If your course requires an exam via ProctorU:
  - Set up an account within the second week of class.
  - Set up your exam appointments as soon as possible, but at least 3 days before the exam opens.
- Be sure to reach out for assistance as soon as possible when you identify an issue for which you need clarification or assistance.

**Exams:**
- Exams in the program are online within the course, but proctored by ProctorU. The program will pay your proctoring fees, but if you register less than 3 days before your exams, ProctorU charges a $5 late fee which students are responsible for paying.
- Check out this service at [www.proctoru.com](http://www.proctoru.com) and test your computer compatibility before each exam. Webcams and microphones will be a part of this online proctoring process.
- You will typically be able to schedule exams by the end of the second week of the semester. More information about this service is available in the course site and on each course syllabus.
- The online proctor will ask to see 2 forms of photo identification, ask you some questions, and check your webcam and microphone. They will then ask to “share your desktop” in order to release your exam with the pass code.
• Please set up an account with ProctorU as soon as possible. (You will use the same account throughout the program and will not need to repeat this step.)
• Please use your official name as you are noted in your courses for your ProctorU account, no nicknames.

Completing the Program:
• This is a Graduate program. Therefore students enrolled in this program must follow UF Graduate School and College of PHHP guidelines:
  o Students must have a minimum 3.0 overall GPA in this program to earn an MPH degree.
  o Students must earn a C or better in all courses in this program to earn an MPH degree.
  o Students must have a minimum 3.0 overall GPA to enter the Internship portion of this program.
  o Students must complete all coursework within 7 years of the start to earn the MPH degree.
  o Students will be enrolled in 2 free online course sites to enable them to complete the work required for the MPH
    ▪ MPH Program Requirements – this course site will explain all the requirements students must complete to earn an MPH.
    ▪ Public Health Seminars – Online MPH – this course site enables online MPH students to view recorded seminar sessions and participate in the discussions for these sessions to earn points toward their seminar requirement (16 points required).
  o Students will be issued a Plan of Study each semester to aid in the tracking of progress towards the MPH – students should review their plan and make corrections as soon as possible after it is received.
  o Students who sit out of courses for 2 semesters in a row must submit a graduate readmission application, $30 application fee, and supply justification for readmission.

Student Help:
• There is a “Course Helpbook” tool in each course which contains helpful information on using the course management system, Exams, Turn-it-in, ProctorU, and other topics.
• The log-in page, http://lss.at.ufl.edu, also has helpful tutorials under the Student Help menu option.
• In addition, the discussion boards and email system in the course are a great way to reach out to fellow students and the instructor.
• A “Getting Started” document will be sent out before the semester starts – if a student does not receive this document or other important information about registration, courses, textbooks, etc. please contact swhte@ufl.edu or lredding@ufl.edu as soon as possible.

Questions:
• Please consult the program website for additional information about the program requirements and structure at http://online.mph.ufl.edu
• If you have questions about any of these policies or registration in your courses, please e-mail Susan White at swhte@ufl.edu or Leslie Redding at lredding@ufl.edu.
• Students can also find answers to many of their questions on our website at http://online.mph.ufl.edu – be sure to check out the FAQ page.